



# Supporting health systems through the COVID-19 pandemic

# Healthcare systems are experiencing unprecedented challenges in delivering care

Healthcare providers are rapidly deploying new workflows due to COVID-19 and are experiencing a surge in demand for virtual care, evaluation and testing, and temporary field hospitals and clinics. You need a trusted technology partner to help you adapt and scale to serve patients and staff during this global pandemic. Cisco is here to help.

With Cisco, you can provide secure, efficient care throughout the continuum of care delivery, and enable virtual communication between healthcare providers, patients, and administrative staff to reduce physical contact. To meet the demand for testing and evaluation facilities, Cisco can help you connect temporary field hospitals and clinics to triage and diagnose patients.

# We can help you:

- Manage increased volume of patient calls and schedule appointments as needed
- Provide remote consultation and care through voice and video technology
- Conduct large-scale video broadcasts for employees and care teams to share knowledge and expertise
- Support temporary expansion of healthcare facilities including hospitals and clinics

"No matter what is happening in the world, we're here to help our communities and support our customers as their trusted healthcare technology partner."

#### **Renee Patton**

Director for Healthcare and Education, Global Industries Solutions Group, Cisco

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# Manage the increased volume of care resulting from COVID-19

We understand the urgency you're facing to meet the needs of your patients, clinicians and staff during this difficult time. We can optimize the investments you've already made in networking, collaboration, security, data center, and Customer Experience, and help you scale.





### Cisco Healthcare solutions enable you to:

- Keep up with the increased volume of patient care and serve more patients through telehealth and provider video consult.
- Empower healthcare staff to work remotely where possible, minimizing risk of transmission through administrative collaboration. Verify user identities and access resources from remote locations with Cisco Secure Remote Worker.
- Scale capacity to handle the volume of patient calls and provide faster response times through Cisco Contact Center.
- Expand access to care through temporary field hospital to triage patients and provide care. Accelerate deployment with expertise from Cisco Customer Experience.

## We're here to help

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